

# Garden waste service: terms and conditions



RYEDALE  
DISTRICT  
COUNCIL



# Garden waste service

If you don't have enough brown bins, or if your brown bin is damaged and needs replacing, you can phone 01653 600666 or visit [www.ryedale.gov.uk](http://www.ryedale.gov.uk) and [complete the online form](#).

If your plastic licence tag is missing or damaged, please contact [streetscene@ryedale.gov.uk](mailto:streetscene@ryedale.gov.uk) to order a replacement.

## What you can recycle in your garden waste:

- ✓ Grass cuttings
- ✓ Windfalls (fruit from garden)
- ✓ Cut flowers/plants
- ✓ Weeds/turf/hay/straw
- ✓ Hedge clippings
- ✓ Leaves and bark

## What you can't recycle in your garden waste:

- ✗ Meat/fish/cooked food
- ✗ Dog or cat waste
- ✗ Pre-treated wood
- ✗ Stones and rubble
- ✗ Disposable nappies
- ✗ General household rubbish

## Here are the terms and conditions for the service:

- The garden waste subscription entitles you to use the fortnightly garden waste service from 1 April 2021 to 31 March 2022. It is not an entitlement to a specific number of collections
- Subscriptions made after 1 April 2021 may not be guaranteed
- Please note - the garden waste service is not affected by Bank Holiday Mondays. However, the Good Friday collection due on 2 April will be collected on Saturday 3 April instead.
- Ryedale District Council reserves the right to cancel collections in the event of severe weather
- Collections will be suspended for the winter months of December, January and February
- Wheeled bins remain the property of Ryedale District Council
- No refunds will be given
- The licence is non-transferable and only valid for the property for which it was originally purchased. For residents who are moving within Ryedale, please contact us for advice regarding your garden waste subscription
- Ryedale District Council accepts no liability for lost, damaged or stolen licences or bins. If your licence is lost, broken or stolen complete the online form or contact us on (01653) 600666
- Your collection day may change. If this happens you will receive prior notification
- Please do not destroy or remove the current green licence from your bin. New licences will not be issued unless lost or damaged
- Each brown bin presented for collection must have a green licence tag attached

