

## Be part of Team North Yorkshire

### Communal Accommodation Settings

What to do if you're notified that a resident or employee working within a communal accommodation setting suspects or confirms they have COVID-19

#### Suspected COVID case

One or more resident or staff member reports following COVID symptoms:

- New continuous cough
- High temperature
- Loss or change in smell or taste

[www.nhs.uk/conditions/coronavirus-covid-19/symptoms](http://www.nhs.uk/conditions/coronavirus-covid-19/symptoms)

Advise person to self-isolate for minimum 10 days from onset of symptoms

All members living within that household advised to isolate for 14 days

[www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-and-treatment/when-to-self-isolate-and-what-to-do](http://www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-and-treatment/when-to-self-isolate-and-what-to-do)

Advise/support person to book a COVID test as soon as possible (ideally within 3 days of onset of symptoms, maximum 5 days of onset of symptoms)

[www.northyorks.gov.uk/book-coronavirus-covid-19-test](http://www.northyorks.gov.uk/book-coronavirus-covid-19-test) or call **119**

Advise/support person to access support to self-isolate [www.northyorks.gov.uk/help-you-during-coronavirus-covid-19](http://www.northyorks.gov.uk/help-you-during-coronavirus-covid-19)

or call **01609 780780**

North Yorkshire Horizons – **01723 330730**

Domestic Abuse – **03000 110 110**

Notify Local Authority Public Health Team – email [nypublichealth@northyorks.gov.uk](mailto:nypublichealth@northyorks.gov.uk)

Email header: 'Suspected COVID case – accommodation [name of setting and District]'

#### Confirmed COVID case

##### One or more laboratory confirmed case (i.e. positive test result)

Call Public Health England Health Protection Acute Response Centre (ARC) on:

Mon-Fri, 9-5: **0113 386 0300**

Out of Hours: **0114 304 9843**

##### AND

Notify Local Authority Public Health Team – email [dph@northyorks.gov.uk](mailto:dph@northyorks.gov.uk)

Email header: 'Confirmed COVID case – accommodation [name of setting and District]'