



Hackney Carriage & Private Hire Knowledge Test information

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About the Knowledge Test

All new applicants for a dual driver's licence must undertake and pass the Knowledge test before a licence can be issued. You will be sent the date and time of your test after submitting a full and valid application.

Applicants should arrive at Ryedale District Council, Old Malton Road, Malton, YO17 7HH at least 15 minutes prior to the start of the test; failure to attend at this time may result in you having to take the test on another date.

Please only attend if you have been allocated an appointment to sit your test.

You will be given 1 hour in which to complete the test and you are **not** permitted to use notes, an A-Z or any other map for this test. The test framework entitles applicants to 3 attempts at passing the test within a 90-day period.

The test is in two parts, the first of which explores the **Law and Conditions** relating to private hire and hackney carriages and the second part relates to **knowledge of the district**. You will be required to score at least 75% in both parts to successfully pass the test. If you pass one part but not another then you will only have to re-sit the part you failed.

Part 1 – Law and Conditions

In this part there are four compulsory questions which **must** be answered correctly. If you fail to correctly answer any of these four questions you will automatically fail the test and the rest of your paper will not be marked. Page 3 of this booklet sets out the four questions including the correct answers to them, pages 3-5 lists forty multiple choice questions, sixteen of which will be in your test. The majority of the answers to these questions are contained within Council's Taxi and Private Hire Policy available on the Council's website; however some may require your own research.

Part 2 – Knowledge of the District

Part 2 comprises of twenty questions including four 'describe the route' questions chosen from the list found on page 8 of this booklet. You should describe the shortest (not fastest) route between the two points, naming as many roads that you may travel along as you can.

You will also be required to locate 'places of interest' from within the District, which will be selected at random from the lists found on pages 6 & 7 of this booklet. One question may also ask you to name the road you would take to a particular destination.

If you have any questions please contact Licensing on 01653 600666.

Part 1 - Law and Conditions

Compulsory Questions and Answers:

(Remember these 4 questions are compulsory and **must** be answered correctly).

1. (Q) Where must a licensed driver display their Dual Driver's Badge?
(A) It must be worn above any outer clothing and must be clearly visible to the public.
2. (Q) What must a licensed driver do if they receive penalty points or any other conviction/caution?
(A) Notify the Licensing Authority in writing within 72 hours.
3. (Q) In what manner should a licensed driver behave at all times?
(A) In a professional, polite and courteous manner.
4. (Q) In what condition should a driver maintain their vehicle?
(A) In a roadworthy and clean condition both inside and out.

Multiple Choice Questions

1. What assistance must a driver give with a passenger's luggage?
2. When can a driver eat or drink in a licensed vehicle?
3. What type of clothing is considered unacceptable when working as a driver of a licensed vehicle?
4. What must a driver do if there is a serious change in their medical condition?
5. Is a driver allowed to smoke tobacco or e-cigarettes in a licensed vehicle?
6. Can a private hire vehicle stop at a taxi rank to pick up or drop off a passenger?
7. Does a driver have to issue a passenger with a receipt?
8. When can a licensed driver refuse to transport an assistance dog?
9. What must a driver do if they have any accident in a licensed vehicle?
10. When driving a hackney carriage and approaching a rank which is full, what must the driver do?
11. When can a driver leave a hackney carriage unattended on a taxi rank?

12. What is the minimum amount of luggage a licensed vehicle must be able to carry?
13. Can a driver convey passengers other than the one who hired the licensed vehicle?
14. Who is responsible for ensuring a child aged 13 years and under wears a seat belt in a licensed vehicle?
15. Between what hours must a driver not sound their horn in a built up area?
16. What safety equipment must be carried in a licensed vehicle?
17. How often is a driver aged over 65 years required to undergo a medical?
18. What is the maximum number of passengers a licensed vehicle may carry; excluding the driver?
19. Does a baby sat on another passengers knee count towards the total number of passengers carried in a licensed vehicle?
20. Who is permitted to ply for hire in a wheelchair accessible hackney carriage?
21. Can the partner of a licensed driver drive their licensed vehicle?
22. Who is responsible for ensuring a licensed vehicle is in a roadworthy condition?
23. Can a driver charge extra for carrying a wheelchair bound passenger?
24. When can a driver stop on 'School Keep Clear' road markings?
25. Can a trailer be used by a hackney carriage when plying for hire?
26. What must a driver do if they find a defective tyre on their vehicle?
27. What must you do when arriving at the pick up point to collect a passenger, if the passenger is not immediately available?
28. What route must you follow from pick up to drop off when booked to take a passenger?
29. Where on the vehicle should the licence plate be fixed?
30. If you lose your badge what must you do?
31. Where must the driver's photographic identity card be displayed in a vehicle?
32. Who is responsible for preventing smoking in a licensed vehicle?
33. Which type of licensed vehicle is permitted to carry advertising on the exterior of the vehicle?

34. All bookings for a Private Hire vehicle must be made through an operator – True or False?
35. When can the licence plates be removed from a licensed vehicle?
36. When does a licensed driver have to engage the taxi meter in a hackney carriage?
37. Whilst you are working as a Private Hire Driver but don't have a booking, you are approached by someone in a street and they ask you to take them as a passenger. What must you do?
38. What must you do if you change address, telephone number or operator?
39. When can you refuse to take a fare whilst driving a Hackney Carriage?
40. When must a private hire vehicle display door signs?

Part 2 – Knowledge of the District

Places of Interest

Supermarkets		Bars, Restaurants & Hotels
Co-op Supermarket, Pickering		Wentworth Arms, Old Malton
Lidl, Pickering		Royal Oak, Old Malton
Morrisons, Malton		Old Lodge, Malton
Asda, Norton		Suddabys, Malton
Sainsbury's, Malton		New Globe, Malton
		Brass Castle Brewery, Malton
Healthcare Services		George Hotel, Malton
Derwent Surgery, Malton		Florio's, Malton
Pickering Medical Practise		Tui's, Malton
Malton Hospital		Talbot Hotel, Malton
		El Gringo's, Malton
Facilities and other services		Royal Oak, Malton
Pickering Police Station		New Malton, Malton
Pickering Library		Chapter Two, Malton
Malton Police Station		The Yard, Malton
Ryedale District Council		Chapter One, Malton
		Blue Ball, Malton
Schools		Derwent Arms, Norton
Lady Lumleys School, Pickering		The Union, Norton
Norton College		The Hyde Park, Norton
Malton School		India, Malton
Malton R C Primary School		Malton Spice, Malton
Ryedale School, Nawton		Spice Lounge, Norton
		The Lettered Board, Pickering
Entertainment and Activities		The Horseshoe, Pickering
Castle Howard		Black Swan Hotel, Pickering
Eden Camp		White swan Hotel, Pickering
Malton & Norton Golf Club		The Royal Oak, Pickering
Yorkshire Lavender, Terrington		The Station Hotel, Pickering
Flamingoland		The Rose Inn, Pickering
North Yorkshire Moors Railway		The Sun Inn, Pickering
The Moors National Park Centre		The Crossways Hotel, Pickering
Helmsley Castle		The Forest & Vale Hotel, Pickering
Rievaulx Abbey		The Fortune Inn, Pickering
Pickering Castle		Pizza Figaro, Pickering
Dalby Forrest, Thornton Le Dale		
Milton Rooms, Malton		
Malton Station, Malton		
Pickering Memorial Hall		

Routes

FROM	TO
Malton Railway Station	Castle Howard
Malton Railway Station	Old Lodge Hotel, Malton
Malton Railway Station	Flamingoland
Morrisons, Malton	Parliament Avenue, Norton
Lidl , Norton	Rowan Avenue, Malton
The George Hotel, Malton	St Peter's Street, Norton
The Gate, Malton	Langton Road, Norton
Derwent Surgery	Malton Hospital
New Malton, Malton	Howe Road, Norton
Conference Close	Streekz Hairdressers, Malton
Florio's restaurant	Maudon Grove, Norton
Smile Rooms, Dental practice	Park Grove, Norton
Malton & Norton Golf Club	The Talbot Hotel, Malton
White Swan Hotel, Pickering	Malton Railway Station
Pickering Medical Practise	Pool Court, Pickering
Number 4, Pickering	Elm View, Pickering
The Lettered Board	Northway, Pickering
Black Swan, Pickering	Outgang Lane, Pickering
Co- Op supermarket, Pickering	Marshall Drive, Pickering
Lidl, Pickering	Westerdale, Pickering
Pickering Station	Middleton Road, Pickering