What can I do to help Warm & Well achieve its goals?

We have joined forces with Two Ridings Community Foundation to set up a Hardship Fund for residents who are most in need.

You may wish to donate your Winter Fuel Allowance to this fund, or donate to the project in general, meaning we can reach more people and families this winter. Call 01609 767 555 for more details on the Surviving Winter campaign.

Warm & Well in North Yorkshire is unique in bringing together over 30 organisations working in areas of fuel poverty, health and wellbeing, housing, and information and advice services. The Warm & Well partnership is dedicated to helping residents keep warm, safe and healthy this winter and next.

Get in touch today! Call 01609 767 555 to find out how Warm & Well in North Yorkshire can help you, your family, your organisation, or your community.

Why Warm & Well in North Yorkshire?

North Yorkshire is a mostly rural county with many homes off the mains gas grid or lacking adequate heating and insulation.

It can also be more isolated than other parts of Yorkshire, and in poor weather conditions, residents may need extra help to get around, access services and socialise.

In North Yorkshire, there are over 26,000 homes living in fuel poverty, which is 10% of our population. Over 11,000 children also live in poverty across the county.

There is an average of 431 excess winter deaths every year in North Yorkshire, and over 3,000 emergency admissions to hospital as a result of cold conditions and fuel poverty. England has a higher rate of excess winter deaths than Scandinavian countries, despite them being colder, which suggests that there are measures which can be taken to improve overall winter health and survival.

Warm & Well in North Yorkshire is a partnership project being led by Citizens Advice Mid-North Yorkshire.

26,229 homes live in fuel poverty

431 excess winter deaths each year

*North Yorkshire average

Registered Charity Number: 1146084 | Company Number: 7890996

Practical support to help residents stay warm and well this winter
Warm & Well in North Yorkshire

Warm & Well in North Yorkshire is rolling out a range of winter wellbeing support aimed at reducing excess winter deaths, tackling cold homes and improving overall winter health.

The project is funded by North Yorkshire County Council and is being delivered by organisations across North Yorkshire. A range of practical, financial and holistic support is available to residents, enabling them to stay warm and well in their homes this winter.

Who is eligible for help?
The project aims to support those who are unemployed or on low incomes or priority groups, such as people over 65, families with young children, and people with existing health issues.

The project also aims to support rural residents, and those off the mains gas grid.

Support Available
Warm & Well in North Yorkshire offers a wide range of advice, guidance and hands-on support to residents across the county.

Examples of support on offer:
1. Practical and financial help to stay warm
2. Home visits to look at how your home can be kept warm and to make minor repairs or install energy efficiency measures
3. Talks and information sessions for social clubs and groups to look at useful ways that members can keep warm, well and safe
4. Support for parish councils and others to set up winter weather schemes that will keep your community safe and well this winter
5. A Hardship Fund for those in need
6. Training and awareness for frontline workers and organisations, in subjects such as fuel poverty, energy efficiency, and applying for Warm Homes Discounts
7. Campaigns, resources and top tips providing guidance and advice on a range of winter health issues

Please do get in touch to talk through your own needs and our local partners may be able to help.

Resources to help me keep warm and well
There is a range of resources available from the project, such as simple tips for reducing your energy bills, information on how cold homes can impact on your health, and grants to start a winter weather scheme or develop an emergency plan for your community.

How can I get in touch?
You can find out more about all aspects of the project by calling: Citizens Advice Mid-North Yorkshire on 01609 767 555 or by emailing: wnwnfo@northyorkslca.org.uk

How can I make a referral?
Warm & Well accepts referrals into the project from professionals, relatives, or from individuals themselves who need support. You might be worried about winter, concerned about your energy bills or in fuel debt, living in a home with damp or mould, or falling ill from being cold. Warm & Well can help with these issues and more.

For more information on making a referral please call the dedicated helpline on 01609 767 555 or by visiting the online referral website at: www.warmandwell.org.uk

The Warm & Well helpline is operated by Citizens Advice Mid-North Yorkshire.