

COVID-19 early outbreak management Homelessness and rough sleeping accommodation

Who should use this information?

Managers and providers of homelessness and rough sleeping accommodation, hostels and hotels temporarily providing accommodation to the homeless, rough sleepers and vulnerable people as well as some forms of temporary accommodation. This information provides key steps to quickly identify and contain any potential COVID-19 outbreak. If you are concerned about other possible health issues then you should follow your existing processes.

For North Yorkshire only.

What you should do to manage a possible outbreak

Step

1

Suspected Cases

If you are informed of a suspected case in either a resident or staff member;

- Notify Local Authority Public Health Team – email nypublichealth@northyorks.gov.uk
Email header: *'Suspected COVID case – accommodation [name of setting and District]'*
- Advise person to self-isolate for minimum 10 days from onset of symptoms
All other household members living within that household advised to isolate for 14 days
www.nhs.uk/conditions/coronavirus-covid-19/symptoms
- Advise/support to book a COVID test as soon as possible (ideally within 3 days of onset of symptoms, maximum 5 days of onset of symptoms)
www.northyorks.gov.uk/book-coronavirus-covid-19-test or call **119**
- Advise/access support to self-isolate www.northyorks.gov.uk/help-you-during-coronavirus-covid-19 or call **01609 780780**

North Yorkshire Horizons – **01723 330730**

Domestic Abuse – **03000 110 110**

Step

2

Laboratory Confirmed Cases

One or more laboratory confirmed case (i.e. positive test result)

Call Public Health England Health Protection Acute Response Centre (ARC) on:

Mon-Fri, 9-5: **0113 386 0300** Out of Hours: **0114 304 9843**

AND

Notify Local Authority Public Health Team – email dph@northyorks.gov.uk

Email header: *'Confirmed COVID case – accommodation [name of setting and District]'*

General guidelines to prevent the spread of COVID-19:

There are important actions that everyone should take at all times to help prevent the spread of COVID-19. Refer to [Working safely during coronavirus](#) guidance or search the title on GOV.UK. This has practical steps to take and explains how you must carry out a COVID-19 risk assessment for your organisation.

The information contained on this card is specifically in relation to an outbreak, and should not replace health and safety and infection steps you already take, or have implemented as a result of consulting the 'Working safely during coronavirus' guidance.

Information your local PHE HPT may request from you:

Details of your organisation

- name of organisation
- location (including postcode and Local Authority)
- key contact details: name, phone number, email
- number of staff, volunteers and guests

Details of the cases

- contact details of the people affected (where possible)
- when the individual(s) became unwell
- when they were last present in the environment
- nature of the roles/job undertaken by any staff/volunteers affected
- known links between the individual(s) with COVID-19 (in or out of the environment)
- number of people with which the individual(s) had close contact
- nature of the environment (for example layout and nature of the building)
- details of control measures
- has there been any contact with other agencies? for example Local Authority, Food Standards Agency (FSA), and Safety Executive (HSE)

Types of actions you may need to put in place include:



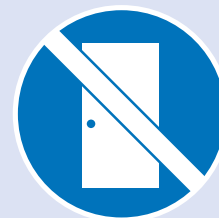
Enhanced hygiene, hand washing and cleaning regimes, and use of personal protective equipment (PPE)



Enhanced rapid mobile test and tracing



Increased measures to minimise use of shared spaces, isolate exposed guests and allocate subgroups of staff/volunteers to provide assistance



Temporary closure of room/ accommodation

To access more information refer to the guidance below or search the titles on GOV.UK:

- [guidance for commissioners and providers of hostel services for people experiencing homelessness and rough sleeping](#)
- [guidance for contacts of people with confirmed coronavirus \(COVID-19\) infection who do not live with the person](#)
- [COVID-19: cleaning in non-healthcare settings](#)
- [government's safer travel guidance for passengers](#)
- [guidance for coronavirus for children's social care services](#)
- [guidance for supporting vulnerable children and young people during the coronavirus outbreak - actions for education providers and other partners](#)
- [COVID-19: guidance for domestic abuse safe accommodation provision](#)
- [coronavirus \(COVID-19\) advice for accommodation providers](#)
- [Guidance on shielding and protecting extremely vulnerable persons from COVID-19](#)
- [Staying alert and safe social distancing](#)