



<b>Job Title</b>	Waste Management Driver
<b>Department</b>	Streetscene
<b>Reporting to</b>	Streetscene Supervisors
<b>Grade</b>	5

### Job Purpose

The driving of various specialist vehicles and to undertake the regular collections and disposal of domestic refuse/household and recycling including organic waste collections. Delivering professional, efficient and effective Streetscene Service across the District, ensuring high standards of performance and customer satisfaction at all times.

You will drive and be fully responsible for the Council's Refuse Collection Vehicles. You will supervise your Crew Members in providing a front-line service which works hard to improve the environment of the District.

### Job Context

The delivery of this service is of a very high profile to Streetscene services and reputation, and the Waste Management Crews will require a solutions and outcome focused attitude. They will need to be tactful and diplomatic as they may potentially be dealing with contentious matters and difficult situations. They will be professional, friendly and approachable and employ a flexible attitude to working practices and demands.

### Fleet details

- 4 Domestic collection vehicles Mercedes, Dennis Eagle and Saddon
- 7 Domestic recycling vehicles Mercedes, Dennis Eagle
- 2 Green waste collection Vehicles Dennis Eagle
- 2 Trade waste collection Vehicles Dennis Eagle
- 1 Mechanical road sweeper
- 1 Hook waggon
- 1 Tractor
- 10 vans up to 7.5T Ford, Peugeot
- Various plant

## Operational Duties

Responsibilities include:

- As a member of a team, undertake duties associated with the collection, loading, transportation & disposal of household, recycling, garden and commercial waste.
- Driving a LGV and any other council vehicle in a safe and responsible manner adhering to all legislation and Streetscene standards and requirements.
- Carrying out daily vehicle maintenance checks before leaving the depot, completing vehicle documentation and signing off as the responsible vehicle operator as required this will include reporting any defects into the workshop.
- Ensuring that the vehicles are maintained in a clean and tidy condition, both internally and externally.
- Conducting and operating the vehicle in accordance with the relevant legislation, required driver certification, in accordance with the Council's Health and Safety Policies, Safe working practices and Manufacturer's Operating Instructions.
- Supervise, guide and direct your crew, making sure they follow health and safety rules and safe systems of work at all times.
- Providing professional support to the delivery of the Streetscene service across the district through driving and operating vehicles with a range up to 32 tonnes which cover the collection of Trade Waste, Domestic, Recycling and Garden Waste.
- Adopting a flexible approach to work, to enable attendance at times which correspond with the demands of the service.
- Act in a professional manner and respond to issues raised by householders concerning the waste collection service.
- Assist other crews in collection, loading, transportation and disposal duties
- On any day when you are not undertaking driving duties you will undertake other duties as required by your Manager.
- Ensuring that duties are carried out with full regard to the Council's policies, including Equal Opportunities, Health and Safety and Information Governance.
- The Council takes seriously its responsibility to safeguard and promote the welfare of children and young people and to protect adults at risk. There is an expectation that all staff will positively demonstrate their awareness and support to this commitment.

### **Creativity, Innovation and Problem Solving**

Although general guidelines will be available, the post holder will have considerable leeway and discretion to interpret these in the light of actual situations and problems encountered and will be expected to:

- Apply creative and innovatory thinking in the resolution of problems and handling of issues.
- Provide a high quality responsive support on Streetscene issues.
- Support the continuous improvement of services within the post holder's work area with the ability to quickly evolve and adapt to new ways of working in response to changing priorities and needs.

### **Contacts and Relationships**

Ensure the service provides professional solutions to both internal and external customers, providing professional advice and guidance as necessary through:

- Providing professional advice, guidance and expertise on all aspects of the area for which the post holder is responsible.
- Representing the Council at any relevant events, fostering positive relationships and upholding the Council's reputation.

### **Information Management and Performance Reporting**

- Monitor performance of activities using in vehicle technology, to ensure high quality service and standards are maintained to deliver agreed objectives efficiently and effectively and identify improvements

### **General**

The above list of duties is neither exclusive nor exhaustive. The post holder will be expected to undertake other duties commensurate with the responsibility level of this post, as directed by the Head of Service. The Council is a dynamic organisation which recognises the need to respond flexibly to changing demands and circumstances. Whilst the job description provides a summary of the post it may need to be amended to meet changing circumstances.

All employees of Ryedale District Council are expected to operate in line with the People and Culture Plan and the core behaviours: we challenge, we are supportive, we communicate, we are strong, we are passionate. The Council takes seriously its responsibility to safeguard and promote the welfare of vulnerable people. There is an expectation that all staff will positively demonstrate their awareness and support to this commitment.

## Requirements of the Post

	<b>Essential</b>	<b>Desirable</b>
<b>Qualifications / Training</b>	<ul style="list-style-type: none"> <li>• Compliant LGV Licence</li> <li>• Current driver CPC</li> <li>• Knowledge and understanding of health and safety requirements</li> </ul>	<ul style="list-style-type: none"> <li>• Basic health and safety course</li> <li>• ADR training</li> <li>• First Aid qualification</li> </ul>
<b>Knowledge</b>	<ul style="list-style-type: none"> <li>• Basic understanding of the Streetscene operations</li> <li>• Able to demonstrate local knowledge of the Ryedale area</li> <li>• Knowledge of Transport Legislation in relation to driving heavy good vehicles</li> </ul>	<ul style="list-style-type: none"> <li>• Basic understanding of the Council Services</li> </ul>
<b>Experience</b>	<ul style="list-style-type: none"> <li>• Experience of driving a variety of vehicles e.g. LGV, transit van, tractor</li> </ul>	Supervision of teams
<b>Skills</b>	<ul style="list-style-type: none"> <li>• Able to communicate effectively</li> <li>• Able to demonstrate professional and customer-focussed service at all times</li> <li>• Able to interpret and work within defined processes and procedures</li> <li>• Ability to complete paperwork in an accurate and timely manner</li> <li>• Understanding of diversity and equality issues</li> </ul>	
<b>Character</b>	<ul style="list-style-type: none"> <li>• Ability to work effectively as part of a team</li> <li>• Ability to work effectively unsupervised, on own initiative</li> <li>• Ability to work under pressure to meet deadlines</li> <li>• Ability to communicate information clearly to customers</li> <li>• Good organisational skills</li> <li>• To be open and approachable</li> <li>• Ability to prioritise and identify areas for service improvement</li> </ul>	
<b>Availability / Locality / Mobility</b>	<ul style="list-style-type: none"> <li>• Clean LGV driving licence</li> <li>• Flexibility - the post will require some flexibility in the working arrangements and the postholder will need to be available for this</li> <li>• Physically fit due to the demanding nature of the post</li> </ul>	