



**Which Council Aim does this case study deliver?**

*To create the conditions for economic success in Ryedale*

**Background**

2007 Ryedale District Council started an arrangement with Scarborough Borough Council to provide the management of the fraud service when the previous fraud manager left unexpectedly and to cover maternity leave.

2009 New Customer Service and Benefits Manager was appointed and reviewed arrangements.

The original Fraud Managers post had been disestablished.

The existing arrangement with Scarborough was not providing value for money.

The remaining Fraud Officer was extremely demoralised and felt unsupported and was due to go on maternity leave in the autumn.

**What was done?**

Updated proposal obtained from Scarborough to continue managing the service.

An alternative proposal was sought from the newly formed Fraud partnership between NYCC and City of York Council "Veritau".

Contract agreed with Veritau as proposal considerably less than Scarborough.

**Who was involved and how?**

RDC Staff

Veritau (NYCC and City of York Council)

Scarborough Borough Council

**What was achieved?**

October 2009 a 12 month contract was agreed with Veritau to manage and provide a fraud service on behalf of Ryedale District Council.

**Who benefited and how do we know?**

Fraud Officer benefited as reassurance work to be carried on whilst on maternity leave.

DWP satisfied RDC continuing to address fraud.

Ryedale residents benefit as fraud being addressed in an efficient way.

**Resources and value for money**

Current contract has a fixed fee of £37,600 pa in comparison to the Scarborough proposal of £61,300.

**Next Steps / Further Action**

Review existing contract with Veritau and explore possible long term contract to deliver & manage Fraud on behalf of RDC.

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**Background documents/Links:**

Gazette & Herald 18 November 2009

Yorkshire Evening press 06 November 2009

Veritau contract 2009

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