

New National and LAA Indicators

Appendix 6

Indicators Collected and reported by RDC			
PI Code	Short Name	LAA	Managed By
NI 12	Refused and deferred Houses in Multiple Occupation (HMOs) licence applications leading to immigration enforcement activity. (start 2009)		Richard Etherington
NI 14	Avoidable contact: the proportion of customer contact that is of low or no value to the customer		Customer Services Manager
NI 35	Building resilience to violent extremism (NB to be trialled as PI 08-09 in certain areas, start 2009)		
NI 154	Net additional homes provided		Julian Rudd
NI 155	Number of affordable homes delivered (gross)	✓Lead	Julian Rudd / Richard Etherington
NI 156	Number of households living in temporary accommodation		Richard Etherington
NI 157a	Processing of planning applications: Major applications		Gary Housden
NI 157b	Processing of planning applications: Minor applications		Gary Housden
NI 157c	Processing of planning applications: Other applications		Gary Housden
NI 159	Supply of ready to develop housing sites (Annual to December)	✓ Lead	Julian Rudd
NI 170	Previously developed land that has been vacant or derelict for more than 5 years		Julian Rudd
NI 179	Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year (forecast Sept, actual March)		Trevor Anderson
NI 180	Number of changes of circumstances which affect customers' HB/CTB entitlement within the year.(per 1000 caseload)		Debbie Armitage and Lynne Bayes
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events		Debbie Armitage and Lynne Bayes
NI 182	Satisfaction of business with local authority regulation services		Steve Richmond
NI 184	% of Food establishments in the area which are broadly compliant with food hygiene law		Steve Richmond
NI 185	CO2 reduction from local authority operations (Jan-Dec 08)	✓	Steve Richmond
NI 187(i)	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (i) Low energy efficiency		Richard Etherington
NI 187(ii)	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (ii) High energy efficiency		Richard Etherington
NI 188	Planning to Adapt to Climate Change		David Summers
NI 191	Residual household waste – kg per household		Phil Long
NI 192	%of household waste sent for reuse, recycling and composting	✓Lead	Phil Long
NI 193	Percentage of municipal waste land filled	✓	Phil Long
NI 194	Air quality – % reduction in Nox and primary PM10 emissions through local authority's estate and operations		Steve Richmond
NI 195a	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter		Phil Long
NI 195b	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus		Phil Long
NI 195c	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti		Phil Long
NI 195d	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting		Phil Long
NI 196	Improved street and environmental cleanliness – fly tipping		Phil Long
NI 197	Improved Local Biodiversity – % of Local Sites where positive conservation management has been or is being implemented	✓	Julian Rudd
L 8	Prevent homelessness through advice and proactive intervention	✓	Richard Etherington

Indicators Collected by District Level Place Survey every two years			
PI Code	Short Name	LAA	Managed By
NI 1	% of people who believe people from different backgrounds get on well together in their local area	✓ Lead	Clare Slater
NI 2	% of people who feel that they belong to their neighbourhood		Clare Slater
NI 3	Civic participation in the local area	✓ Lead	Clare Slater
NI 4	% of adults surveyed who feel they can influence decisions affecting their local area		Clare Slater
NI 5	Overall/general satisfaction with local area		Clare Slater
NI 6	Participation in regular volunteering	✓	Jos Holmes
NI 10	Visits to museums and galleries		Jos Holmes
NI 17	Perceptions of anti-social behaviour	✓	Ana Richards
NI 21	Dealing with local concerns about anti-social behaviour and crime issues by the local council and police		Ana Richards
NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area		Ana Richards
NI 23	Perceptions that people in the area treat one another with respect and consideration		Jos Holmes; Ana Richards
NI 27	Understanding of local concerns about anti-social behaviour and crime issues by the local council and police		Ana Richards
NI 37	Awareness of civil protection arrangements in the local area		David Summers
NI 41	Perceptions of drunk or rowdy behaviour as a problem	✓ Lead	Ana Richards
NI 42	Perceptions of drug use or drug dealing as a problem		Ana Richards
NI 119	Self-reported measure of people's overall health and wellbeing		
NI 137	Healthy life expectancy at age 65		
NI 138	Satisfaction of people over 65 with both home and neighbourhood		Richard Etherington
NI 139	The extent to which older people receive the support they need to live independently at home		Richard Etherington
NI 140	Fair treatment by local services		Clare Slater
NI 199	Children and young people's satisfaction with parks and play areas		Jos Holmes

National & LAA Indicators collected by other organisations			
PI Code	Short Name	LAA	Managed By
NI 7	Environment for a thriving third sector	✓	Jos Holmes
NI 8	Adult participation in sport and active recreation. Sport England Active People Survey	✓	Jos Holmes
NI 11	Engagement in the Arts (Sport England Active People Survey)	✓	Jos Holmes
NI 15	Serious violent crime rate		Ana Richards
NI 16	Serious acquisitive crime rate		Ana Richards
NI 20	Assault with injury crime rate	✓	Ana Richards
NI 24 I	Satisfaction with the way the police and local council dealt with anti-social behaviour		Ana Richards
NI 25	Satisfaction of different groups with the way the police and local council dealt with antisocial behaviour		Ana Richards
NI 29	Gun crime rate		Ana Richards
NI 30	Re-offending rate of prolific and other priority offenders	✓Lead	Ana Richards
NI 32	Repeat incidents of domestic violence (NB Intro delayed but ok as LAA PI with target)	✓Lead	Ana Richards
NI 34	Domestic violence – murder		Ana Richards
NI 36	Protection against terrorist attack		

National & LAA Indicators collected by other organisations			
PI Code	Short Name	LAA	Managed By
NI 48	Children killed or seriously injured in road traffic accidents (3yr Rolling Ave) % change per 100,000 Pop		Ana Richards
NI 111	First time entrants to the Youth Justice System aged 10-17		Ana Richards
NI 115	Substance misuse by young people (Annual – Academic Year – Survey)	✓Lead	Ana Richards
NI 118	Take up of formal childcare by low-income working families		Julian Rudd
NI 120a	All-age all cause mortality rate per 100,000 population- Males		
NI 120b	All-age all cause mortality rate – Females		
NI 121	Mortality rate from all circulatory diseases at ages under 75 per 100,000 population		
NI 122	Mortality rate from all cancers at ages under 75 per 100,000 population under 75		
NI 129	End of life care – access to appropriate care enabling people to be able to choose to die at home - %		
NI 136	People supported to live independently through Social Services (all adults)	✓	Richard Etherington
NI 141	Percentage of vulnerable people achieving independent living	✓	Richard Etherington
NI 151	Overall Employment rate (working-age) (8 month lag in figures release)		Julian Rudd
NI 152	Working age people on out of work benefits	✓	Julian Rudd
NI 171	New business registration rate per 10,000 pop'n 16yrs+	✓	Julian Rudd
NI 172	Percentage of small businesses in an area showing employment growth		Julian Rudd
NI 173	Flows on to incapacity benefits from employment		Julian Rudd
NI 175	Number of passengers carried on Community Transport	✓	Jos Holmes
NI 186	Per capita reduction in CO2 emissions in the LA area	✓	Steve Richmond
NI 189	Flood and coastal erosion risk management	✓	David Summers
L 12	Additional extra care units occupied	✓	Richard Etherington
L 13	Intensive home care as % of all intensive care	✓	
L 17	Adult protection referrals	✓	
L 18	Number of people benefiting from Telecare	✓	Richard Etherington
L 19	People aged 16+ helped to live independently at home through assistive technology	✓	Richard Etherington
L 36	Grow the creative industries sector	✓	Jos Holmes
L 37	Increase the value of tourism earnings	✓	Jos Holmes
L 41	% of population within 5 miles of a Joint Access Centre	✓	Customer Services Manager
L 69 (NI 130)	Social care clients receiving Self Directed Support per 100,000 population	✓	